The Ministry of Business, Innovation & Employment (MBIE) is New Zealand’s largest government department, with 4000 staff spread across the globe.

Managing a multitude of systems, processes and workflows that are updated, maintained and supported by both internal teams and external vendors, MBIE needed to be more responsive in delivering outcomes to their customers.

Two key focus areas were identified; Cloud First Infrastructure & Agile Transformation.

Moving to Cloud infrastructure reduces cost and enables scalability, allowing organizations to focus on core competencies rather than having to grow, sustain and nurture specialist, non-core teams of people.

But not all “Clouds” are the same. A straight “Lift and shift”, while having advantages of an infrastructure cost reduction, can become more costly overall due to upskill, security & access issues internal staff face to support & maintain the new environments.

The answer for MBIE was to partner with Catch Software and utilize their Microsoft Gold Partner status and Atlassian Platinum Partner capabilities to put a total solution into place.

This allowed both parties to focus on business outcomes. A managed hosting service powered by Azure was put in place to look after MBIE’s infrastructure, application maintenance and support, while at the same time providing the enhanced level of security required by government.

At-a-glance:

Customer: Ministry of Business, Innovation and Employment
Website: https://mbie.govt.nz
Customer Size: 4000 employees

Country: New Zealand
Industry: Government
Products & Services: Catch Cloud, Microsoft Azure
Customer Challenges

- Running on old infrastructure
- Software not up-to-date
- Costly to keep software updated
- Lack of specialist skill sets to set up and maintain configurations
- Tooling not integrated as a continuous delivery pipeline from idea to outcome
- Multiple instances of tooling were being used in the organization
- Inconsistent work practices across teams
- Lack of central knowledge repository
- Data Security

Catch Cloud Solution

Catch worked closely with MBIE to develop a secure cloud hosting platform for their complete tool chain;

Government Secure Cloud

Catch's secure cloud uses advanced Azure infrastructure and has security enhancing features with capabilities to store highly sensitive data.

Premium Managed Support

- Including software version upgrades

Capability as a Service (CaaS)

- Ongoing business improvement/capability build

Customer Benefits

Without having to worry about the underlying security, MBIE can trust that Catch Government Cloud has them covered. In 2018, Catch received certification from the New Zealand Government that its Catch Government Cloud met its official requirements to be the first Cloud solution in New Zealand for restricted data.

Consolidation of tools
Integrated tool chain
Alignment of workflows and taxonomy across teams
Full visibility and traceability across Requirements-Test-Code-Release
Visibility of key reporting metrics

Cloud environment that scales as needed
Co-created secure cloud environment
Enhanced Data Security
Tools maintained and supported
Disaster Recovery
3rd party collaboration & control

Reduced Capex Costs
Reduced Operating Costs
Down time minimized